Cycle 1 (12/15/2025-01/13/2026) Change Log

BT Tech 🤖 Team Summary:

- 24 💡 Features Added
- 5 🪲 Bugs Squashed
- Some Highlights:
    - Finished system for case managers and clients to message across the platform and Big Top.
    - Added a care navigator section to Today’s Cases.
    - Created a portal for the new Alkermes onsite counselor.

Feature Improvements/Additions:

- Finished system for case managers and clients to message across the platform and Big Top.
- Updated contracts so that the fields “Covered” and “Not Covered” are not required.
- Expanded David’s calendar to include evening appointments.
- Created a portal for the new Alkermes onsite counselor.
- Made improvements to load times on organization pages.
- Began sending contact responsibilities from Big Top to the platform. These responsibilities will be displayed in the Client Resource Center.
- Updated the participant request email so that it is sent on the morning of an event, rather than after the event.
- Updated the import of emails so that emails are attached to the contacts of larger organizations when there are two contacts with the same email address.
- Alphabetized aliases on organization pages.
- Removed HRS project details from events.
- Added a form for searching CIR events.
- Added SAP and CIR balances back on intakes and manager consults.
- Relabeled “Available Hours” to “Available Queue Hours” across Big Top.
- Added a care navigator section to Today’s Cases.
- Updated the automated pack materials task to assign to the wellness specialist when the wellness specialist is the event manager, and to the reception team in all other cases.
- Added a monthly report on CC waitlist outcomes.
- Added worklife vendors to the global search bar. Also made inactive organizations appear crossed out in the global search bar.
- Updated the sprintax code in confirmation emails to clients.

- Made further updates to worklife vendor profiles. More information is hidden from worklife vendors and there is now an automated alert to Lauren when a vendor updates their profile.
- Updated the dates on program engagement reports to encompass 2025.
- Saved a field for preferred affiliate towns to online intakes in Big Top.
- Updated user profiles so that most fields are only editable by management.
- Relabeled the task “Additional Online Intake” to "Please Note: Online Intake".
- Updated the note on legal confirmations to say “The attorney will call you at __” instead of “David Smith will call you at __”.

Bug Fixes:

- Filtered out inactive clients from worklife vendor portals.
- Fixed the 500 error on Point 32.
- Fixed the error that was preventing protocalls from opening in the protocall import feature.
- Fixed the capitalization of ADHD and PTSD on program engagement reports.
- Updated the affiliate billing portal so that affiliates can bill for multiple no show appointments.